

## AmbieClean Privacy Policy

Effective Date: 12/1/2025

AmbieClean Custodial Services LLC., values your trust and is committed to protecting your privacy. This Privacy Policy explains in detail how we collect, use, store, and protect your personal information when you visit our website, request a quote, or book our cleaning services. By using our website or services, you agree to the terms outlined here.

### 1. Information We Collect

We may collect the following types of information:

**Personal Information:** Your name, email address, phone number, service address, and any other details you provide when booking or contacting us.

**Service Information:** Details about your cleaning needs, property type, preferred schedule, and any special instructions.

**Payment Information:** Billing address and payment details (processed securely through third-party payment providers; we do not store full credit card numbers).

**Website Usage Data:** IP address, browser type, device information, and pages visited, collected through cookies, analytics tools, and similar technologies.

**Communications:** Records of your interactions with us, including emails, messages, and feedback.

### 2. How We Use Your Information

We use your information to:

Provide, schedule, and manage cleaning services.

Respond to inquiries, send booking confirmations, and provide customer support.

Process payments and issue invoices or receipts.

Improve our website, services, and customer experience.

Send service updates, promotions, or newsletters (only if you have opted in).

Comply with legal obligations and resolve disputes.

### 3. Legal Basis for Processing (If Applicable)

If you are located in the European Economic Area (EEA), we process your personal data under the following legal bases:

Your consent.

Performance of a contract with you.

Compliance with legal obligations.

Our legitimate business interests, provided they do not override your rights.

#### 4. Sharing Your Information

We do not sell or rent your personal information. We may share it only with:

Service Providers: Trusted partners who help us operate our business (e.g., payment processors, IT support, marketing platforms).

Legal Authorities: When required by law, regulation, or legal process.

Business Transfers: In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new owner.

#### 5. Cookies & Tracking Technologies

Our website uses cookies and similar technologies to:

Remember your preferences.

Analyze website traffic and performance.

Improve user experience.

You can adjust your browser settings to refuse cookies, but some features may not function properly.

#### 6. Data Security

We implement reasonable technical and organizational measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. While we strive to protect your data, no method of transmission over the internet is 100% secure.

#### 7. Data Retention

We retain your personal information only for as long as necessary to fulfill the purposes outlined in this policy, unless a longer retention period is required by law.

## 8. Your Rights

Depending on your location, you may have the right to:

Access the personal information we hold about you.

Request corrections or updates to your information.

Request deletion of your personal data.

Withdraw consent for marketing communications.

Lodge a complaint with a data protection authority.

To exercise these rights, contact us at [customerservice@ambieclean.com](mailto:customerservice@ambieclean.com)

## 9. International Data Transfers

If you are accessing our website from outside the United States of America, please note that your information may be transferred to and processed in countries with different data protection laws.

## 10. Changes to This Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, services, or legal requirements. The updated version will be posted on our website with a revised 12/1/2025.

## 11. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy, please contact:

AmbieClean Custodial Services LLC.

3801 N 27<sup>th</sup> Street #7673, Tacoma WA 98407

[info@ambieclean.com](mailto:info@ambieclean.com)

(253) 343-1100

